

**Central Drugs Standard Control Organization
Directorate General of Health Services
Ministry of Health and Family Welfare
Government of India
FDA Bhavan, Near ITO, Kotla Road, New Delhi**

CUSTOMER FEEDBACK FORM

Kindly provide the feedback to CDSCO (HQ) on the performance of relevant Divisions to improve the quality of services and send the same to feedback@cdsco.nic.in

Name of Division:

I. Quality of Services

S. No.	Details	Excellent	Very Good	Good	Fair	Poor
		5	4	3	2	1
a)	Response to any queries related to CDSCO services, if requested					
b)	Processing of Files/cases					
c)	Maintenance of Time Line					
d)	Grievance Hearing/Redressal					
e)	Others (Specify)					

Note: Feedback related to services of CDSCO (HQ) will be accepted and evaluated.

II. Your Suggestions for our improvement, if any:

Signature:

Name:

Designation:

Organization:

Email ID:

Contact No.:

Date